

# Blackbaud Payment Service New Features and Enhancements

An Overview of New Features and Enhancements for Q2 2016

With the Q2 2016 update, the **Blackbaud Payment Service** now provides additional and enhanced functionality. Before you begin to work in the updated **Blackbaud Payment Service**, review these features and enhancements.

## Updated Declined Messages

We have updated the message that appears when a transaction is declined because of a do-not-honor request. Previously, we used a generic message that read, "General decline of the card. No other information provided by the issuing bank." The new message reads, "Please call the number on the back of your card. Your bank requested that we do not honor this card."

For CyberSource accounts, we made a similar change. The previous message read, "There is a problem with your CyberSource merchant configuration." The new message reads, "Please call the number on the back of your card. Your bank requested that we do not honor this card."